

Park Plaza Nuremberg

A

Adapters

We offer EU and UK power sockets if available on the reception.

B

Bar

Bavarian American bar is located on the ground floor, serving a wide selection of international drinks and cocktails.

Bathrobes, slippers & toiletries

Are available upon request, please contact reception.

Breakfast

Breakfast is served in the Travertine room on the ground floor. Monday to Friday 06:30am - 10:30am // Saturday and Sunday 06.30am - 11:00am

C

Check-out

Check-out time is 12.00 pm. To extend your stay, please contact reception and reconfirm the availability for the late check out with reception.

Coffee and tea facilities

Complimentary coffee & tea facilities are provided in all rooms. In our executive rooms and suites, we are providing Nespresso coffee machine. In case you need replacement, please contact the service staff.

Credit Cards

We accept: American Express, Visa, Euro/MasterCard, and Diners Club.

Cultural Information

City maps and other tourist information are available at the reception desk. For information on cultural events, theatre reservations, religious services and other, please contact reception.

D

Do not disturb card

Please use your "do not disturb" sign and hang it outside your door to avoid being inconvenienced by housekeeping-, minibar- or maintenance staff.

Door Security

Your room-door is fitted with a double lock system. For your own safety please use them when retiring for the night.

E**Emergencies**

Please contact reception. The operator will inform the appropriate authorities immediately.

Emergency services

In case you need any help, please contact reception.

Express Check-Out

The hotel offers an express check-out service. For more information contact the reception.

F**Fire Precautions / Instructions**

Please read the fire instruction notice in your room and familiarise yourself with the nearest escape route from your room. At the sound of the evacuation signal, please leave your room through the safest fire escape route. Do not forget to take your room key with you. This information is also available on your television.

Fitness

The fitness room with state-of-the-art equipment is in the lower ground floor next to the sauna. Use of the fitness facilities are at own risk, and you can get access with you room keys. Please contact reception to get access to the sauna facilities. The use of the sauna costs 5.00 €.

Foreign Exchange

At the reception desk you can exchange USD and GBP into EURO (€). A handling fee applies.

I**Ironing**

All rooms feature an iron and ironing board.

L**Laundry / Dry cleaning**

We offer same day service if deposited at the front desk before 09.00 am (excluding Saturdays, Sundays, and Public Holidays). You will find the

laundry bag and list in the wardrobe. Your laundry will be returned in your room around 07.00 pm the same day. An extra fee applies. The hotel is not responsible for any damage or loss of your garments.

Change of Laundry

We're pleased to change your towels and laundry daily. Please contact Housekeeping.

Lost and Found

All lost and found items are stored and registered. Please contact Housekeeping. Please note that the hotel management does not accept any responsibility for guest items left on the premises.

Luggage and Storage

Your luggage can be stored until your departure time on check-out date. For collection of your luggage, please contact reception.

M

Mini bar

The mini bar in your room is for cooling your own beverages.

N

Non-smoking rooms

The hotel provides only non-smoking rooms. Smoking in a non-smoking room can result in a penalty due to the costs and time we must invest to get the room smell- and smoke free for our non-smoking guests.

P

Parking

Street parking is not free of charge, and we can offer a parking garage nearby which is offered upon availability against a cost. We advise you not to leave any valuables in your car as the hotel management is not liable for the loss of-, or damage to guest property.

Pets

House-trained small pets are allowed, a fee per day applies.

R

Reception

The reception is occupied 24 hours a day.

Restaurant

The Travertine room for breakfast and our fine dining restaurant 'BA Beef Club' is located on the ground floor.

Room Service

Room service is available in the evening, please contact room service.

Radisson Rewards

Please contact reception for further information or visit www.radissonhotels.com.

S**Safe - in room**

A (laptop) safe is provided in your room for the safe keeping of your valuables at your own risk. Please ensure that you empty the contents and leave the safe-door open on departure. The management cannot be held responsible for the loss of or damage to guest property.

Sauna

The sauna is located on -1 floor. To use it, please contact reception 30 minutes in advance. Please do not take bath towels from your room. Towels and lockers are available in the sauna area. Use of the sauna is at own risk and for hotel guests only. Children under 12 years of age, have to be accompanied by an adult. The access to the sauna is free of charge, please ask on the front desk for opening hours.

Sewing Kit

Sewing kit is available in your wardrobe.

Shoeshine kit

Shoeshine kit is available in your wardrobe.

Telephone

To call the front desk, please press the extra button where is written reception. To call another room, please press 1 and the room number. For an outside line, please dial 0 + 00 + country code + area code + telephone number. Calls are charged from the time the call is answered and from € 0.35 per phone unit. We will automatically add the charges to your bill.

U



Umbrellas

Umbrellas you can find if available at the reception.